



Heartlander

South Central Florida Chapter
March 2020



South Central Florida Chapter of MOAA

P.O. Box 7841
Sebring, FL 33872



Chapter Officers:

President: Mike Borders, tel. (h) 863-402-8292; (c) 703-795-8776
Vice President: Glenn West, tel. 614-296-5881
Treasurer, David Grey, tel. 785-282-5445
Secretary: Doug Tait, tel. 863-385-1763
Recruiting/Retention: Bob Posthumus, tel.: 757-876-4751
Legislative Affairs: Tom Nunnallee, tel. 863-446-0055
Personal Affairs: Craig Smith, tel. 207-703-3402
Newsletter: Bob Brooks, tel. 863-471-6318
Past President: Roy Whitton

Our Web Site: www.scfcmoaa.org

Florida Council of Chapters website: www.moaaf.org

Take Action. MOAA Legislative Action Link:

<http://www.moaa.org/takeaction/?tab=Legislative-Action-Center#Legislative-Action-Center>

5 March 2020. Dinner/Social with spouses/better halves/significant others: 6:30 PM, Cowpoke's Watering Hole, 6:30 PM. 6813 US 27 South, Sebring.

1 April 2020. Board Meeting: 1700 (5:00 PM) Business Meeting, 1830hrs (6:30 PM). Venue: Sea Services Museum, 1402 Roseland Ave., Sebring, FL 33870, (corner of Kenilworth and Roseland, about a mile east of Sebring High School).

March Birthdays:
4 March: Ron Buckley
4 March: Roger Desjardins
9 March: Mike Borders
10 March: Dan Fennell
23 March: David Grey
25 March: David Humble
28 March: Peggy Branch

Editor's Note: If your birthday is not recognized, it is because you did not include it on your application form. Please contact our Secretary, Doug Tait at 863-385-1763, and provide the same.

New Members: David Loy
Charlotte Coleman



Taps: Beverly Caswell

Would you like to buy a MOAA polo shirt or some other MOAA item? Go to the MOAA "Store," click on the following link: <http://www.tmgwebstores.com/moaa/default.html> You can also call them at 1-866-860-9293. They have everything from men's and ladies' polos, coffee cups, hats, you name it.

President's Message:

This month I will have the honor and privilege of participating in MOAA's annual signature event: "Storming the Hill." Last month's newsletter was [nearly] focused entirely on legislative affairs. Legislative advocacy is MOAA's "main battery." What MOAA has accomplished in legislative advocacy is truly remarkable. And the importance of individual MOAA members **TAKING ACTION** cannot be overstated. Right here on the front page of this newsletter, on the left-hand side is a **TAKE ACTION** link. Please do this often. It matters. If you think your benefits are not under assault (very bi-partisan), I point no further than to the fact that the DoD wants to cut 18,000 medical billets. They are getting ready to push retirees and their dependents out of 38 Military Treatment Facilities (MTF's). They are cutting back on pharmacy support. The list goes on. Get involved: **TAKE ACTION**. For those of you who went on the field trip to the NOAA Air Operations Center in Lakeland, you now have a very different understanding and appreciation for what those folks do. Before I participated in this event, all I really knew was that they are the "Hurricane Hunters." For those of you who were not able to participate: too bad—you REALLY missed it! See a few pictures here in this edition, or go to our webpage (www.scfcmoaa.org) and look in the photo album section for the NOAA visit. It really was something.

Our dinner/social this month is at the Watering Hole restaurant in Sebring. Date is 5 March. Time is 6:30 PM (1830 for military types). Our guest speaker will talk about money management, and investment and tax strategies for seniors. Be there or be square!

Did You Know? The state of Florida provides several veteran benefits. From Military.Com

Florida Veterans Homes:

Florida State Veterans Home

The Robert Jenkins, Jr. Assisted Living/Domiciliary Home provides a special combination of housing, personalized supportive services, and incidental medical care to eligible veterans. Veterans admitted must be residents of Florida for one year prior to admission and have an honorable discharge. The cost of care is determined based on income.

Veterans Nursing Homes of Florida

The state of Florida operates 6 Veterans' nursing homes and 1 assisted living facility throughout the state. Basic admission requirements for all veterans' nursing homes in Florida include an honorable discharge, Florida residency for one year prior to admission, and certification (Cont.)

Did You Know? (Cont.)

of need of nursing home care by a VA physician.

Florida Veteran Financial Benefits:

-- Basic Property Tax Exemptions

Resident veterans with VA disability of at least 10% can get a \$5,000 deduction on their home's assessed value. The unremarried surviving spouse who had been married to the veteran for at least 5 years may also be entitled to this exemption.

-- Homestead Exemption

Florida resident veterans with an honorable discharge and are 100% permanently and totally disabled as well as quadriplegic veterans are exempt from paying property tax on their residence. Unremarried surviving spouses may also be eligible.

Florida resident veterans who are paraplegic, hemiplegic, or permanently and totally disabled who must use a wheelchair for mobility, or are legally blind, may be exempt from real estate taxation depending on income.

-- Driver's License Fee

Permanently and totally disabled veterans can get a Florida driver's license for free.

-- Florida Veteran Hiring Preference For Government Jobs

Florida state, county, and municipal governments give disabled veterans with an honorable discharge, wartime veterans, spouses and surviving spouses of totally disabled veterans preference in hiring for government jobs.

-- Florida Veteran Education Benefits

Tuition Waiver

Florida waives undergraduate-level tuition at state universities, community colleges, and career and technical training facilities for Florida recipients of the Purple Heart and higher combat decorations.

Education for Children of Deceased Or Disabled Florida Veterans

Florida provides four-year college educational opportunities for dependent children and spouses of veterans who died from a service-connected disability or who are 100% percent service-connected totally and permanently disabled veterans of the U.S. Armed Forces. For more information, call toll free (888) 827-2004. Dependent children of service members Missing In Action or Prisoners Of War may also be eligible for tuition benefits.

-- Florida Veteran Recreation Benefits

State Park Admission

25% discount for annual pass to all state parks for all honorably discharged veterans.

Veterans with service-connected disabilities and their spouses or surviving spouses get a free lifetime pass.

County and Municipal Parks

County and municipal parks offer free or reduced entrance fees to current military members, honorably discharged or disabled veterans and their spouses. Contact your local county or municipality for details. (Cont.)

Did You Know? (Cont.)

Hunting and Fishing License

Active-duty and retired military Florida residents can get a Military Gold Sportsman's License for \$20. The license covers hunting, freshwater and saltwater fishing and a variety of associated permits at a greatly reduced cost. 100% permanently and totally disabled service-connected veterans are entitled to a free five-year hunting and fishing license.

Visit the [Florida Department of Veterans Affairs](#) website for more information on any of these programs

Did You Know 2? The Department of Defense Plans to Push Retirees out of 38 Military Hospitals—contributed by Amy Buschatz, Military.Com

Military families and retirees receiving care through 38 military hospitals nationwide will soon be forced to go off-base instead, and some pharmacies at those hospitals will stop providing drugs to those not on active duty, Military.com has learned.

A 12-page memo, reviewed by Military.com, was sent to the commanders of 50 military treatment facilities, or MTFs, targeted for changes. It details for commanders the impacts of a planned MTF restructuring, the subject of an upcoming report to Congress. It also includes a letter to commanders explaining upcoming changes, signed by Lt. Gen. Ronald Pace, who directs the Defense Health Agency, and provides communications guidance to public affairs personnel.

Related: [Army Secretary Calls for Slowdown of Military Health Care Merger](#)

The changes are a part of a review of military hospital operations and a system consolidation under the Defense Health Agency ordered by Congress in 2016. Aimed at increasing a focus on military readiness, the consolidation includes a plan to cut about 18,000 uniformed medical personnel and increase focus on active-duty support. But to do so, the hospitals must cull the number of family members and retirees to whom they currently offer care. The report to Congress detailed in the memo lays out the Pentagon's path for those changes.

"DoD must adapt the military health system to focus more on readiness of the combined force, while continuing to meet our access to health care obligations for active duty families, retirees and their families," the Feb. 3 memo states. "With a challenging array of threats around the world, we need our military medical facilities to keep combat forces healthy and prepare our medical personnel to support them."

The memo does not include the locations of the 50 affected MTFs, or a specific timeline for the changes. It's also unclear how feedback from lawmakers might impact the current transition plan.

Under a section of the document noted as "not for public release," the memo lays out a proposed plan to "reduce operations at 48 facilities and to expand or recapitalize operations at two others." (Cont.)

Did You Know 2? (Cont.)

At 38 of those 50 MTFs, "DoD recommends reducing the scope of operations to active duty and occupational health services only, while in many cases maintaining pharmacy services for all beneficiaries," it states. "It is estimated that approximately 200,000 Military Health System beneficiaries who receive care at the MTFs identified for reduction in operations will transition to civilian providers" in the [Tricare](#) network.

That means that some of those facilities may stop offering pharmacy support for users not on active duty. On-base pharmacies are currently the only way for all Tricare beneficiaries, including elderly [Tricare for Life](#) enrollees, to receive no-cost, same-day medications.

Some military retirees and their families will also see increased out-of-pocket costs, the memo notes, since care received off-base by those users require copays. "Some beneficiaries may see some increased out-of-pocket costs. Retirees and their families who receive care at MTFs generally do not incur out-of-pocket copays for that care. When these beneficiaries receive care from Tricare's civilian network, they will incur co-payments," it states.

The memo notes that no users will be cut from the MTF until they have a civilian provider from their community in place.

"Affected beneficiaries will continue to have access to quality health care, and we will not transition any beneficiary to the civilian Tricare provider network until we are confident they have a provider," it states. "DOD intends to implement these changes with a careful, deliberate approach, maintaining access to high quality care for MHS beneficiaries while sustaining readiness ... As patients shift to civilian providers, DoD will monitor network performance and slow or halt transitions as necessary to assure continued access to care."

Tricare officials were unable to provide a timeline for rollout of the plan or a list of the 50 impacted locations, citing a need to delay comment until the report is delivered to Congress. That report is expected to be delivered as early as next week.

"Until the Defense Department's Report to Congress ... is approved and released, the details in the report are still subject to change," Kevin Dwyer, a Tricare spokesman said in a statement. "For this reason, we are not yet able to discuss the details. As Lieutenant General Place said in his letter to the commanders of our military hospitals and clinics, we recognized there will be concern, and many patients and staff will want to know as soon as possible what this means for them. Nothing is changing immediately, and all changes will be made in a deliberate and responsible fashion. The Department's obligation to our patients has not changed."

Did You Know 3? The VA Updated its List of Agent Orange Sites Outside of Vietnam

WASHINGTON – The U.S. Department of Veterans Affairs (VA) released in January an updated Department of Defense (DOD) list of [locations outside of Vietnam](#) where tactical herbicides were used, tested or stored by the United States military.

"This update was necessary to improve accuracy and communication of information," said VA Secretary Robert Wilkie. "VA depends on DOD to provide information regarding in-service environmental exposure for disability claims based on exposure to herbicides outside of Vietnam."

DOD conducted a thorough review of research, reports and government publications in response to a [November 2018 Government Accountability Office report](#).

"DOD will continue to be responsive to the needs of our interagency partners in all matters related to taking care of both current and former service members," said Defense Secretary Mark T. Esper. "The updated list includes Agents Orange, Pink, Green, Purple, Blue and White and other chemicals and will be updated as verifiable information becomes available."

Veterans who were exposed to Agent Orange or other herbicides during service may be eligible for a variety of VA benefits, including an [Agent Orange Registry health exam](#), health care and disability compensation for diseases associated with exposure. Their dependents and survivors also may be eligible for benefits.

See More at: <https://www.va.gov/opa/pressrel/pressrelease.cfm?id=5388>

Chapter Calendar

5 March 2020. Dinner/Social with spouses/better halves/significant others: 6:30 PM, Cowpoke's Watering Hole, 6:30 PM. 6813 US 27 South, Sebring.

1 April 2020. Board Meeting: 1700 (5:00 PM) Business Meeting, 1830hrs (6:30 PM). Venue: Sea Services Museum, 1402 Roseland Ave., Sebring, FL 33870, (corner of Kenilworth and Roseland, about a mile east of Sebring High School).

5 May 2020. Dinner/Social with spouses/better halves/significant others: 6:30 PM, Caddyshack. 3122 Golfview Rd., Sebring.

3 June 2020. Board Meeting: 1700 (5:00 PM) Business Meeting, 1830hrs (6:30 PM). Venue: Sea Services Museum, 1402 Roseland Ave., Sebring, FL 33870, (corner of Kenilworth and Roseland, about a mile east of Sebring High School).

7 July 2020 Dinner/Social with spouses/better halves/significant others: 6:30 PM, Victoria's of Spring Lake, 100 Clubhouse Lane, Spring Lake, Sebring 33876.

5 August 2020. Board Meeting: 1700 (5:00 PM) Business Meeting, 1830hrs (6:30 PM). Venue: Sea Services Museum, 1402 Roseland Ave., Sebring, FL 33870, (corner of Kenilworth and Roseland, about a mile east of Sebring High School).

8 September 2020 Dinner/Social with spouses/better halves/significant others: 6:30 PM, Dimitri's Banquet Room, 2710 Kenilworth, Sebring 33870

Did You Know 4? The VA is Proposing a Big Budget for FY 2021

WASHINGTON — The U.S. Department of Veterans Affairs (VA) has a proposed \$243.3 billion budget for fiscal year (FY) 2021.

The 10.2% increase from FY 2020 will allow VA's continued commitment to provide Veterans with high quality health care and timely access to benefits and services.

"The budget request will ensure Veterans and their families experience health improvements and technological modernization advancements," said VA Secretary Robert Wilkie. "That's evidenced by the increase in budget funds we're receiving — that not only increase health care services and benefits to Veterans — but allow VA to lead the way in forward thinking innovation."

Budget highlights

The FY 2021 budget provides robust funding for the [secretary's top priorities](#). It includes \$109.5 billion (an increase of \$13.5 billion or 14.1% above 2020) in discretionary funding and resources for [health care](#), [benefits](#) and [national cemeteries](#). Additionally, there's \$133.8 billion (an increase of \$9 billion or 7.2% above 2020) in mandatory funding for benefit programs, specifically: compensation and pensions, readjustment benefits, housing and insurance.

MISSION Act: Beginning June 6, 2019, VA launched its new and improved Veterans Community Care Program giving Veterans a choice about how best to meet their health care needs. More than 5,000 Veterans per week are accessing the new urgent care benefits provided through the MISSION Act. The FY 2021 request would provide resources to support expansion of the Program of Comprehensive Assistance for Family to eligible Veterans seriously injured in the line of duty on or before May 7, 1975.

Preventing Veteran Suicide: \$10.2 billion (\$682 million above 2020) for mental health services includes \$313 million for [suicide prevention](#) programs, a \$76 million increase (32%) over FY 2020. Part of this funding will support President Trump's Executive Order, [President's Roadmap to Empower Veterans and End a National Tragedy of Suicide \(PREVENTS\)](#) program.

Women's Health: \$626 million (\$53 million or 9% above FY 2020) for gender-specific [women's health care](#). This increase will expand access to gynecology, provide more primary care services for women and enable VA to continue to identify and serve the health care needs of women Veterans.

Electronic Health Record Modernization (EHRM): \$2.6 billion (\$1.2 billion above FY 2020) to continue implementation of a single longitudinal electronic health record (EHR) from active duty to Veteran status and ensure interoperability with the Department of Defense. In addition to funding continued [EHR](#) deployment to further sites, the FY 2021 request will accelerate nationwide deployment of the Centralized Scheduling Solution. (Cont.)

Did You Know 4? (Cont.)

Transforming Business Systems: \$221 million in the request will support the continued deployment of a modern integrated financial and acquisition management system. The request also includes \$236 million for VA to transform its supply chain system through the implementation of the LogiCole solution (formerly Defense Medical Logistics Standard Support) and other supply chain improvements.

Blue Water Navy (BWN): \$137 million to continue implementing the Blue Water Navy Vietnam Veterans Act of 2019 (BWN) by ensuring sufficient staff are hired to support claims processing, handle call center activity, and conduct quality reviews. In FY 2021, VA expects to receive an estimated 70,000 BWN claims and appeals. VA has received more than 14,000 BWN claims — since Jan. 7 — and has already issued \$7.5 million in retroactive benefit payments to 218 BWN Veterans and survivors.

VA National Cemeteries: \$360 million for increased burial access, partnering with stakeholders and [preserving Veterans' legacies](#). In 2019 the National Cemetery Administration achieved the highest customer satisfaction index for any organization in either the public or private sector from the American Customer Satisfaction Index.

Capital Investments: \$1.9 billion for VA's total construction program, including funding to complete the American Lake (Tacoma, Washington) and Long Beach (Long Beach, California) projects.

See More at: <https://www.va.gov/opa/pressrel/pressrelease.cfm?id=5393>

Are you looking for a way to serve veterans in a very direct and meaningful way?

Well, here is your chance. The County Veteran Services Office, located right behind the Watering Hole restaurant is short staffed and needs help desperately. They need someone to answer phones, greet folks coming in, and generally serve as an all-around receptionist. There is no pay for this job, but there is reward—the reward of helping our veterans. If you want to volunteer, call Denise Williams or Carol West at 863-402-6623.

Nametags: If you don't have and DO want a chapter nametag, please let us know. We need your info as you want it to appear on the tag: Name, Rank, Service. Spouse/significant other's name. The cost is \$10.00 each. Here is an example:



SURVIVING SPOUSE CORNER

Craig Smith, Surviving Spouse/Personal Affairs Chair

At the Orlando workshop in January a presentation was given on Personal Affairs and Surviving Spouse issues. My segment contained preparations that we can all take as a couple or as a surviving spouse and avoid being vulnerable during our weakest moments. Being prepared in our senior years is hard enough and when you're doing it alone it's even harder. Tom Nunnallee made a presentation on wills, trusts, powers-of-attorney, and other legal documents. Both presentations were well-received. Each month I will touch on 2 or 3 financial scams to be aware of.

--Bad actors look through the local newspapers to see anyone going through tough or tragic times. One is Medicare or health insurance scams. Perpetrators pretend to be a Medicare representative and seek your personal information or provide bogus services out of makeshift or kiosk clinics. Once they get your Medicare or insurance info, they provide a bill to Medicare and pocket the money. This is a billion-dollar scam across the USA. Know your provider and always call your local Medicare office if ever approached.

--Counterfeit prescription drugs scams operate off the internet where a lot of seniors go for cheaper drugs. The danger is that besides paying money for something that does not help, you have given up your credit card info. Again, be sure of the source and ask and verify that it is legit. As a military retiree we have Express Scripts and military pharmacies to use and get info from.

As I started off with, I will provide this type of preparation to be aware of in the next few newsletters...

If you have a specific question or concern the following MOAA National Chairpersons are more than willing to help you address your specific concern, as am I. Their contact information is below:

Gail Joyce
mssvc02@gmail.com
(214) 676-2132

Micki Costello
mssvc02@gmail.com
(214) 770-4140

ALAN KENT NEEDS HELP: DAV VAN DRIVERS NEEDED!!!

As many of you know, the DAV supplies the local VA Clinic with 2 vans to be used to drive disabled veterans to Bay Pines VA Hospital, Bradenton VA Clinic and Cape Coral VA Hospital. The hospital pays for fuel & maintenance. We need to supply the drivers. Currently we are down to FOUR drivers... with a commitment of 12 - 20 runs per month. We lost a half dozen snowbird drivers who went home. We have 3 or 4 out with illnesses and/or injuries.

We NEED YOUR HELP. We need about a half dozen more drivers to drive at least one day per month. Most of the current drivers are former enlisted folks... a few, like me, are officers. There is no shame being an officer who drives enlisted to their appointments! I have been doing this for 10 years and enjoy almost every trip I drive! I am thrilled to be able to help them. These veterans we transport are, for the most part, those who cannot afford to own a car or are physically unable to drive the 220 mile round trip to St Petersburg. Give up a day each month to help them... and you'll enjoy all the "sea stories" that you hear on the van!

Please contact our Van Coordinator, Fred Norton, at the Sebring VA Clinic at 863-471-6227, ext 22697.

Many thanks!!!

Alan Kent, LCDR, SC, USN-RET

If you want to sign up for a range of updates from MOAA National, you can go to: http://moaa.highroadsolution.com/moaa_preference_page/EmailSearch.aspx and follow the prompts. It gives various options for the type of information desired, as well as the frequency you may wish to receive it. Don't miss out on this valuable resource!

WHO CAN JOIN MOAA?

MOAA membership is open to all officers, commissioned or warrant, whether on active duty, retired, former, reserve or national guard of all the seven uniformed services, including the Army, Navy, Marines, Air Force, Coast Guard, National Oceanic and Atmospheric Administration (NOAA) and the Public Health Service.

The Heartlander is published monthly by members of the South Central Florida Chapter of Military Officers Association of America, P.O. Box 7841, Sebring, FL 33872. The Chapter is an apolitical and not-partisan, non-profit organization affiliated with National MOAA and the Florida Council of Chapters, MOAA, not associated with the Department of Defense. The views expressed do not necessarily reflect the views of MOAA, the Florida Council of Chapters, the Chapter or DOD.

PURPOSES OF THE MILITARY OFFICERS ASSOCIATION OF AMERICA

The Military Officers Association of America (MOAA) is a not-for-profit corporation that is operated exclusively to further the interests of the nation and its uniformed services personnel, their family members, and survivors.

From the preamble to the Bylaws of The Military Officers Association of America

- To inculcate and stimulate love of country and flag;
- To defend the honor, integrity, and supremacy of our National Government and the Constitution of the United States;
- To advocate military forces adequate to the defense of our country;
- To foster the integrity and prestige of uniformed service;
- To foster fraternal relations between all branches of the various Services from which our members are drawn;
- To further the education of children of Service personnel;
- To aid personnel of the Services from which our members are drawn, and their family members and survivors, in every proper and legitimate manner; and
- To present their rights and interests when Service matters are under consideration

**We unite to form THE MILITARY OFFICERS
ASSOCIATION OF AMERICA**

TAKE ACTION!!

www.moaa.org

MOAA Legislative Goals for 2020

- Ensure any changes to the Military Health System sustain military-medical readiness and beneficiary access to top-quality care.
- Sustain military pay comparability with the private sector and block erosion of compensation and non-pay quality of life benefits.
- Protect family support programs, and ensure military-provided services (housing, PCS, childcare) are affordable, readily available, and meet quality standards.
- End financial penalties for military survivors.
- End concurrent receipt penalties for military retirees.
- Achieve equity of benefits, protections and administrative support for Guard/Reserve members consistent with their active duty counterparts.
- Ensure timely access to service-earned benefits, and resist proposals to erode foundational services delivered through VA and DoD.
- Support legislation, policies, and programs to enable the seven uniformed services' ability to recruit, retain, and manage personnel.

Take Action. MOAA Legislative Action Link:

<http://www.moaa.org/takeaction/?tab=Legislative-Action-Center#Legislative-Action-Center>

Now and Always We'll be There.



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Chapter Members in Action Our Visit to NOAA

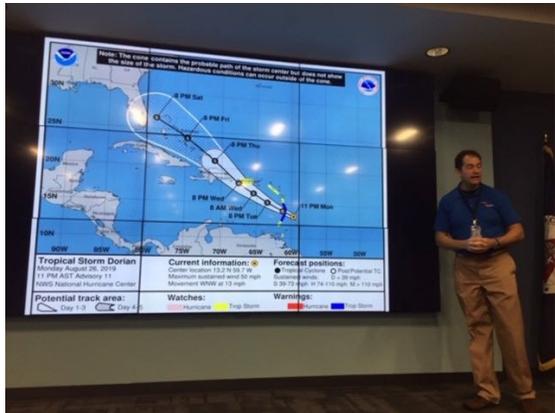
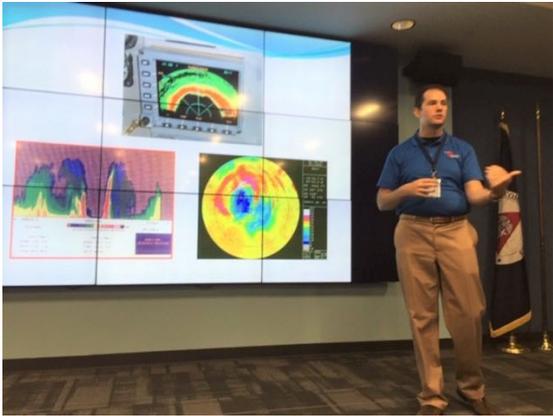


**Mike presents a plaque to
CO--Commander Christopher
Sloan**



Chapter members on the visit to NOAA

Jonathan Shannon gives the presentation on NOAA to our Chapter Members
For more pictures go to: <http://moaaf1.org/Chapters/SCFCMOAA/PhotoAlbums.aspx>



USEFUL ADDRESSES, PHONE NUMBERS AND WEB SITES

Air Force Retiree Services: (800) 531-7502;
www.retirees.af.mil

Arlington National Cemetery: (703) 607-8000;
www.arlingtoncemetery.org

Armed Forces Retirement Home: (800) 422-9988;
www.afrh.gov

AAFES: (214) 312-2011; www.aafes.com

Army Retired Services: (703) 571-7232; <https://soldierforlife.army.mil/retirement>

Burial at Sea: (866) 787-0081; <http://www.public.navy.mil/bupersnpc/support/casualty/mortuary/Pages/BurialAtSea.aspx> Combat Related Special Compensation: <http://www.secnav.navy.mil/mra/CORB/Pages/CRSCB/default.aspx> DEERS: (800)-538-9552, Fax: (831) 655-8317; www.tricare.osd.mil/deers

Defense Commissary Agency: www.commissaries.com

DFAS Casualty Assistance Branch: (800) 321-1080 or (216) 5225955; (For Reporting a Retiree's death, option #1)

I.D. Cards Benefits and Eligibility: (866) 827-5672; https://www.dmdc.osd.mil/rsl/appj/site;jsessionid=_liU5y-4sPqyCtImmgUJThnUWUeAanhb15EaGXQn4lh2pEEKpso!416826654?execution=e1s1

Internal Revenue Service: (800) 829-1040; www.irs.gov

Marine Corps Retired Affairs: <https://www.manpower.usmc.mil/webcenter/portal/MRAHome>
(Hover over "Veteran Marines" then click on "Retired Services")

Medicare: (800) 633-4227. TTY: (877) 486-2048;
www.medicare.gov

Military Officers Assoc. of America: (800) 234-6622;
www.moaa.org

National Burial Services: (800) 697-6940

NPC Navy Reserve Personnel Management (PERS 9):
(866) 827-5672; www.npc.navy.mil/career/reservepersonnelmgmt/Pages/default.aspx

Navy Casualty Assistance: (800) 368-3202

Navy Retired Activities Office: (866) U-ASK-NPC
(866-827-5672)

MILL RetiredActivities@navy.mil; www.npc.navy.mil/support/retired_activities/Pages/default.aspx

Reserve Component SBP: (866) 827-5672 ask for PERS-912

Retiree Dental — Delta Dental: (888) 838-8737;
www.trdp.org

Servicemembers Group Insurance (SGLI): (800) 419-1473; www.insurance.va.gov

Social Security Administration: (800) 772-1213;
www.ssa.gov

Pay/SBP Questions: www.dfas.mil. Pay inquiries and update of pay or SBP records in case of death, divorce, or remarriage:

Retiree:

Defense Finance and Accounting Service
U.S. Military Retirement Pay
P.O. Box 7130 London KY 40742-7130
(800) 321-1080, (216) 522-5955

SBP/RSFPP annuitant:

Defense Finance and Accounting Service
U.S. Military Annuitant Pay
P.O. Box 7131 London KY 40742-7131
(800) 321-1080, (216) 522-5955
(800) 669-8477; www.insurance.va.gov

Burial information: (800) 827-1000; www.cem.va.gov

GI Bill: (888) 442-4551; www.gibill.va.gov

VA: www.va.gov **Regional offices:** (800) 827-1000
(overseas retirees should contact the American Embassy/consulate)

TDD (800) 89-4833

Insurance: A Regional Office and Insurance Center
PO Box 7208 (claims inquiries) -ORPO
Box 7327 (loans) -ORPO
Box 7787 (payments)
Philadelphia PA 19101
(800) 669-8477; www.insurance.va.gov